



CLASS CANCELLATION POLICY

INDIVIDUALS:

- Any cancellation request that is submitted at least 3 weeks prior to the scheduled Class date is eligible for a partial refund.
- Any cancellation request that is submitted with less than 3 weeks prior to the scheduled class date would not be eligible for a refund.
 - If there is a future class at the same location (or a different suitable location), you may request a reschedule for a \$25 fee and those will be rescheduled on a case by case basis.
- If a class is cancelled by Elite Food Safety Training, we will work with you to reschedule. If we cannot reschedule, we will provide a refund for the class, but not on the study materials.

EMPLOYERS:

We often have managers schedule multiple employees for classes. There are situations where you may need to send a different employee in the place of the employee who was originally scheduled. We will allow you to replace one employee for another, however, we will NOT supply new study materials.